

COV 2012-2014 Technology Business Plan

AITR Meeting Overview December 14, 2011







ITAC Members

- Hon. Jim Duffey, Secretary of Technology—Chair
- Sam Nixon, Commonwealth CIO—Vice Chair
- Richard Alvarez, VP Finance and Administration, RU
- Jennifer Aulgur, Director of Appointments, SOC
- John Broadway, Commissioner, VEC
- **Linda Foster, Deputy Commissioner, TAX
- **Rick Holcomb, Commissioner, DMV
- Karen Jackson, Deputy Secretary of Technology
- Lt. Col. Robert Kemmler, VSP
- Jamie Lewis, Director of Fiscal Operations, DMA
- Chris McIntosh, State Interoperable Comms. Coordinator, VAHS
- **Belchior Mira, Director of IT, DHRM
- **Cathy Nott, IS Director, VDACS
- **Ernie Steidle, Chief Operations Officer, DRS
- Dendy Young, Citizen Representative
- Jamie Walton, Citizen Representative

** Denotes TPB Workgroup Member





Background

- Technology Business Plan required by Code
- Intended as link between COV business priorities and COV IT Strategic Plan
- Desirable attributes:
 - Leverage work of Council on VA's Future
 - Drive off of recognized business priorities
 - Focus on key leverage points
 - Create an action agenda with follow-through





Environmental Considerations

- "When will we be back to normal? By the end of the decade. And even then it won't be the old normal."

 (National Governor's Association)
- Virginia could add close to another one million residents by 2020. (US Census Bureau)
- 10.7% of the state workforce is currently eligible for unreduced retirement. In five years, that percentage will jump to 23.9%. (DHRM)
- "Net-Geners are not patiently working their way through the organizational hierarchy, but are instead moving on quickly when they see no clear cut advantages to staying." (Federal CIO Council)





Initiative 1 — 24x7 Government

Emphasize programs and tools that enable citizens to interact with government 24x7 — when, how and where they want it







Initiative 2 — Information Sharing

Improve information sharing to optimize current business functions and supporting systems







Initiative 3 — Future State Workforce

Leverage technology to improve worker productivity and make state employment more attractive to the future workforce





Initiative 4 — Educational Attainment

Support educational attainment initiatives—key to achieving state economic development and quality of life goals







Initiative 5 — Support Streamlining

Expand and support back-office platforms and productivity tools that support Governor's Reform Commission recommendations on streamlining government operations





Action Steps

- Use five initiatives as starting point for new statewide IT strategic plan
- Form a stakeholder workgroup around each initiatives
 - One or two ITAC members as liaisons to each workgroup
 - Include a cross-section of interested participants
 - Identify a charter for each workgroup:
 - Expedited scan of state government for technology opportunities
 - Develop an action plan and work schedule for implementation
 - Identify opportunities for both biennial and long-term IT strategic planning
- Workgroup model similar to ITIM Customer Council







Contact for Questions/Comments

Jerry Simonoff
jerry.simonoff@vita.virginia.gov
(804) 416-6016